BANGALORE WATER SUPPLY AND SEWERAGE BOARD

9th Floor, Cauvery Bhavan,
K.G. Road, Bangalore 560009

Supply and Installation of 210 Computers to BWSSB with a warranty period of three Years.

(Through KPP Portal only)

https://www.kppp.karnataka.gov.in

Office of the Chief Engineer (Design &QA)
BANGALORE WATER SUPPLY & SEWERAGE BOARD
9th Floor, Cauvery Bhavan,
K.G. Road, Bangalore 560009
Telephone – 080-22945253

BANGALORE WATER SUPPLY AND SEWERAGE BOARD
Office of The Chief Engineer (Design & Quality Assurance)
9th Floor, Cauvery Bhavan,
K.G.Road, Bangalore 560009

SHORT TERM INVITATION FOR TENDER

(ONLY THROUGH KPP PORTAL)

IFT No: BWSSB/CEDQTE/ACE/TA/6266/2025-26 Dtd:09.03.2026.

SECTION 1

INVITATION FOR SHORT TERM TENDER

The Chief Engineer (Design & Quality Assurance) invites tenders from eligible tenderers for the Supply and Installation of 210 computers to BWSSB with the warranty period of three years. The tenderers shall submit tenders for all of the goods given and are requested to submit their tender, EMD and details of their capability to undertake the tender (as detailed in Section VII of ITT) in the KPP Portal. Tenderers are advised to note the qualification criteria specified in Section VII to qualify for award of the contract.

1. Tender documents may be downloaded through KPP Portal www.kppp.karnataka.gov.in website only from **12.03.2026 to 26.03.2026**. Interested Tenderers may obtain further information by accessing the same website.

2. Tenders must be accompanied by Earnest Money Deposit specified for the work in the Table below. EMD will have to be in any one of the forms as specified in the Tender document and shall have to be valid for **45** days beyond the validity of the tender.

3. The last date and time for receipt of tenders in website (www.kppp.karnataka.gov.in) is on **26.03.2026** up to **16:00**hours**.** The bids will be opened on **27.03.2026** at **16:00 hrs.** If the bid-opening day remains as public holiday, bids will be opened on the next working day at the original stipulated time.

4. Other details can be seen in the tender documents.

5. EMD shall be paid through OTC, NEFT, DEBIT CARD & CREDIT CARD through KPP Portal Only. The value of the Bid Security / EMD is as mentioned in the table.

6. Tenderers can access tender documents from www.kppp.karnataka.gov.in website only and upload the required details; those are mentioned in different sections in the bid document in to electronic tender on the website. Scanned documents those are required to be furnished as per Sections of the bid document shall be submitted through KPP Portal**.**

7. The Tender processing fee once paid will not be refunded.

8.

Sl. No	Name of the work	Tender processing fee	Amount put to tender Rs. (approx)	Bid security Rs. (EMD)	Period of completion
(1)	(2)	(3)	(4)	(5)	(6)
1.	Supply and Installation of 210 Computers to BWSSB with a warranty period of three Years.	As per KPP Portal.	Rs.2,09,48,130/-	Rs.3,15,000/-	3 months

The successful Tenderer would be required to furnish the performance Bank Guarantee from a Nationalized / Scheduled Indian Bank, with jurisdiction at Bangalore as specified, towards guarantee for completion of work within the stipulated period as mentioned in tender document.

9. Applications / requisitions from joint venture Firms are not acceptable.

10. Bangalore Water Supply and Sewerage Board (BWSSB) reserve the right to cancel or annul the entire or part of this process of invitation at any time without assigning any reasons.

11. For any additional information regarding the above tender, the firms who are interested to quote, may contact office of the undersigned at the office address given below on all working days during office hours (10:30hours to 17:00 hours).

Bangalore Water Supply & Sewerage Board
Office of Chief Engineer
Design & Quality Assurance
Bangalore.Telefax:080-22945201

12. Tenderers shall submit offers that comply with the requirements of the bid document.

Corrigendum / Modification / Corrections, if any will be published in the website only.

Chief Engineer (Design& QA)

SECTION II: INSTRUCTIONS TO TENDERERS
TABLE OF CLAUSES

Clause No **Topic**

A. Introduction
1. Eligible Tenderer
2. Cost of tendering:

B. Tender Documents
3. Contents of Tender Documents
4. Clarification of tender documents
5. Amendment of Tender Documents

C. Preparation of Tenders
6. Language of Tender
7. Documents Comprising the Tender
8. Tender Form
9. Tender Prices
10. Tender Currency
11. Documents Establishing Tenderer's Eligibility and Qualifications
12. Documents Establishing Goods Conformity to Tender Documents
13. Earnest Money Deposit
14. Period of Validity of Tenders
15. Format and Signing of Tender

D. Submission of Tenders
16. Submission of tenders
17. Deadline for submission of Tenders
18. Late Tenders
19. Modification and Withdrawal of Tenders

E. Tender Opening and Evaluation of Tenders
20. Opening of Tenders by the Purchaser
21. Clarification of Tenders
22. Preliminary Examination
23. Evaluation and Comparison of Tenders
24. Contacting the Purchaser

F. Award of Contract
25. Post-qualification
26. Award Criteria
27. Purchaser's Right to Vary Quantities at Time of Award
28. Purchaser's Right to Accept any Tender and to Reject any or all Tenders
29. Notification of Award
30. Signing of Contract
31. Performance Security
32. Corrupt or Fraudulent Practices

SECTION II: INSTRUCTION TO TENDERERS

A. Introduction

1. Eligible Tenderers

1.1 Tenderers should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Tenders.

1.2 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Karnataka

2. Cost of Tendering:

2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and Manufacturer/authorized representative/dealer/MSME, hereinafter referred to as "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the tender process.

B. The Tender Documents

3. Contents of Tender Documents

3.1 The goods required, tendering procedures and contract terms are prescribed in the tender documents. In addition to the Invitation for Tenders, the tender documents include:

(a) Instruction to Tenderers (ITT);
(b) General Conditions of Contract (GCC);
(c) Special Conditions of Contract (SCC);
(d) Schedule of Requirements;
(e) Technical Specifications;

(f) Tender Form and Price Schedules;
(g) Earnest Money Deposit Form;
(h) Contract Form;
(i) Performance Security Form;
(j) Performance Statement Form;
(k) Manufacturer’s Authorization Form
(l) Bank Guarantee for Advance Payment Form; and
(m)Capability Statement Form
(n)Service Support Details Form

3.2 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or submission of a tender not substantially responsive to the tender documents in every respect will be at the Tenderer’s risk and may result in rejection of its tender.

4. Clarification of Tender Documents

4.1 A prospective Tenderer requiring any clarification of the tender documents may notify the Purchaser in writing or by telex at the Purchaser's mailing address indicated in the Invitation for Tenders. The Purchaser will respond in writing to any request for clarification of the tender documents which it receives no later than 15 days prior to the deadline for submission of tenders prescribed by the Purchaser. Written copies of the Purchaser's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers which have received the tender documents.

5. Amendment of Tender Documents

5.1 At any time prior to the deadline for submission of tenders, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, modify the tender documents by amendment.

5.2 All prospective tenderers who have received the tender documents will be notified of the amendment in writing or by cable or by fax, and will be binding on them.

5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Purchaser, at its discretion, may extend the deadline for the submission of tenders.

C. Preparation of Tenders

6. Language of Tender

6.1 The tender prepared by the Tenderer, as well as all correspondence and documents relating to the tender exchanged by the Tenderer and the

Purchaser, shall be written in English language. Supporting documents and printed literature furnished by the Tenderer may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the Tender, the translation shall govern.

7. Documents Constituting the Tender

7.1 The tender prepared by the Tenderer shall comprise the following components:

(a) A Tender Form and a Price Schedule completed in accordance with ITT Clauses8, 9 & 10

(b) Documentary evidence established in accordance with ITT Clause 11 that the Tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;

(c) Documentary evidence established in accordance with ITT Clause 12 that the goods and ancillary services to be supplied by the Tenderer are eligible goods and services and conform to the tender documents; and

(d) Earnest money deposit furnished in accordance with ITT Clause 13.

8. Tender Form

8.1 The Tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the goods to be supplied, a brief description of the goods, their country of origin, quantity and prices. Further, the tenderer shall fill in all Sections of the tender in complete manner along with seal and signature, if not, the offer shall not be considered for evaluation.

9. Tender Prices

9.1 The Tenderer shall indicate on the Price Schedule the unit prices and total tender prices of the goods it proposes to supply under the Contract. To this end, the tenderers are allowed the option to submit the tenders for any one or more schedules specified in the ‘Schedule of Requirements’ and to offer discounts for combined schedules. However, tenderers shall quote for the complete requirement of goods and services specified under each schedule on a single responsibility basis, failing which such tenders will not be taken into account for evaluation and will not be considered for award.

9.2 Prices indicated on the Price Schedule shall be entered separately in the following manner:

(i) The price of the goods, quoted (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the shelf, as applicable), including all duties and sales and other taxes already paid or payable.

a. on components and raw material used in the manufacture or assembly of goods quoted ex-works or ex-factory; or

b. on the previously imported goods of foreign origin quoted ex-showroom, ex warehouse or off-the-shelf.

(ii) Any Indian duties and applicable sales which will be payable on the goods if this Contract is awarded;

(iii) The price for inland transportation, insurance and other local costs incidental to delivery of the goods to their final destination; and

(iv) The price of other incidental services listed in Clause 4 of the Special Conditions of Contract including the price for annual maintenance services for three years after expiry of Warranty as indicated in GCC Clause 14.

9.3The Tenderer’s separation of the price components in accordance with ITT Clause 9.2 above will be solely for the purpose of facilitating the comparison of tenders by the Purchaser and will not in any way limit the Purchaser's right to contract on any of the terms offered

9.4 Prices quoted by the Tenderer shall be fixed during the Tenderer’s performance of the Contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITT Clause 22.

10. Tender Currency

10.1 Prices shall be quoted in Indian Rupees:

11. Documents Establishing Tenderer's Eligibility and Qualifications

11.1 Pursuant to ITT Clause 7, the Tenderer shall furnish, as part of its Tender, documents establishing the Tenderer’s eligibility to tender and its qualifications to perform the Contract if its tender is accepted. The tender submitted in KPP Portal by the Tenderer shall contain the documents as follows:

a) Scanned copy of Earnest Money Deposit.
b) The form of Tender (in the format indicated in Section VIII)
c) Scanned copies of the certificates supporting the Qualification as in Section VII. Any other materials required to be completed and submitted by Tenderers in accordance with these instructions. The documents listed under all Sections of tender shall be filled in and
d) submitted without exception. PHOTOCOPIES OF THE DOCUMENTS SHOULD BE NOTARISED.
e) All Sections of the tender shall be duly filled and submitted.

11.2 The documentary evidence of the Tenderer's qualifications to perform the Contract if its tender is accepted, shall establish to the Purchaser's satisfaction:

(a) that, in the case of a Tenderer offering to supply goods under the contract which the Tenderer did not manufacture or otherwise produce, the Tenderer has been duly authorized (as per authorization form in Section XIII) by the goods' Manufacturer or producer to supply the goods in India.

(The item or items for which Manufacturer's Authorization is required should be specified)

[Note: Supplies for any particular item in each schedule of the tender should be from one manufacturer only. Tenders from agents offering supplies from different manufacturers for the same item of the schedule in the tender will be treated as non-responsive.]

(b) That the Tenderer has the financial, technical, and production capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirements specified in Section VII. To this end, all tenders submitted shall include the following information:

(i) The legal status, place of registration and principal place of business of the company or firm or partnership, etc.;

(ii) Details of experience and past performance of the tenderer on equipment offered and on those of similar nature within the past five years and details of current contracts in hand and other commitments (suggested proforma given in Section XII); Refer Section-VII

12. Documents Establishing Goods' Eligibility and Conformity to Tender Documents

12.1 Pursuant to ITB Clause 7, the Tenderer shall furnish, as part of its tender, documents establishing the eligibility and conformity to the tender documents of all goods and services which the tenderer proposes to supply under the contract.

12.2 The documentary evidence of conformity of the goods and services to the tender documents may be in the form of literature, drawings and data, and shall consist of:

(a) a detailed description of the essential technical and performance characteristics of the goods;

(b) a list giving full particulars, including available sources and current prices, of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period of two years following commencement of the use of the goods by the Purchaser;

(c) An item-by-item commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications.

(d) a confirmation that, if the tenderer offers system and/or other software developed by another company, such software operates effectively on the system offered by the tenderer; and the tenderer is willing to accept responsibility for it's successful operations; and

(e) a confirmation that the tenderer is either the owner of the Intellectual Property Rights in the hardware and software items offered, or it has the proper authorization and/or license from the owner to offer them. Willful misrepresentation of these facts will lead to the cancellation of the Contract without prejudice of other remedies that the Purchaser may take.

12.3 For purposes of the commentary to be furnished pursuant to ITT Clause 12.2(c) above, the Tenderer shall note that standards for workmanship, material and equipment, and references to brand names or catalogue numbers designated by the Purchaser in its Technical Specifications are intended to be descriptive only and not restrictive. The Tenderer may substitute alternative standards, brand names and/or catalogue numbers in its tender, provided that it demonstrates to the Purchaser's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

13. Earnest Money Deposit

13.1 Pursuant to ITT Clause 7, the Tenderer shall furnish, as part of its tender, earnest money deposit in the amount as specified in Section-V - Schedule of Requirements. Earnest Money Deposit shall be paid through KPP Portal only using any of the following four modes.

i. Credit Card (Online Payment)
ii. Direct Debit Using Internet Banking (Online Payment)
iii. Remittance at the Bank Counter - Challan (Offline Payment)
iv. NEFT (Offline payment).

13.2 The earnest money deposit is required to protect the Purchaser against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to ITB Clause 13.7.

13.3 The earnest money deposit shall be denominated in Indian Rupees and shall:

(a) At the tenderer’s option, be in the form of either a certified check, letter of credit, a demand draft, or a bank guarantee from a nationalized/Scheduled Bank located in India or specified small savings instruments;

(b) Be substantially in accordance with one of the forms of earnest money deposit included in Section VIII or other form approved by the Purchaser prior to tender submission;

(c) Be payable promptly upon written demand by the Purchaser in case any of the conditions listed in ITT Clause 13.7 are invoked;

(d) Be submitted in its original form; copies will not be accepted; and

(e) Remain valid for a period of 45 days **beyond** the original validity period of tenders, or beyond any period of extension subsequently requested under ITT Clause 14.2.

13.4 Any tender not secured in accordance with ITT Clauses 13.1 and 13.3 above will be rejected by the Purchaser as non-responsive, pursuant to ITT Clause 22.

13.5 Unsuccessful Tenderer's tender securities will be discharged/returned as promptly as possible but not later than 30 days after the expiration of the period of tender validity prescribed by the Purchaser, pursuant to ITT Clause 14.

13.6 The successful Tenderer's tender security will be discharged upon the Tenderer signing the Contract, pursuant to ITT Clause 30, and furnishing the performance security, pursuant to ITB Clause 31.

13.7 The tender security may be forfeited:

(a) If a Tenderer (i) withdraws its tender during the period of tender validity specified by the Tenderer on the Tender Form; or (ii) does not accept the correction of errors pursuant to ITT Clause 22.2; or

(b) In case of a successful Tenderer, if the Tenderer fails:

(i) To sign the Contract in accordance with ITT Clause 30; or

(ii) To furnish performance security in accordance with ITT Clause 31.

14. Period of Validity of Tenders

14.1 Tenders shall remain valid for a period of 90 days after the deadline date for submission of tender prescribed by the Purchaser, pursuant to ITB Clause-17. A tender valid for a shorter period shall be rejected by the Purchaser as non-responsive.

14.2 In exceptional circumstances, the Purchaser may solicit the Tenderer’s consent to an extension of the period of validity. The request and response thereto shall be made in writing. The earnest money deposit provided under ITT Clause 13 shall also be suitably extended. A tenderer may refuse the request without forfeiting its earnest money deposit. A tenderer granting the request will not be required nor permitted to modify the tender.

15. Format and Signing of Tender

15.1 The Tenderer shall upload the tender along with all requisite documents through e-tendering system by using user ID and digital signature on Technical and Financial bids.

15.2 Any interlineations, erasures or overwriting shall be valid only if they are initiated by person or the persons signing the tender.

15.3 Deleted

D. Submission of Tenders

16. Submission of tenders

16.1 All BIDDERS should submit their tenders through KPP portal only.

16.2Telex, Cable or facsimile tenders will be rejected.

16.3Tender should be submitted

1. Technical bid as per section VII qualification criteria.
2. Financial bid in the KPP portal.

16.4 Deleted.

16.5 Deleted.

17. Deadline for Submission of Tenders

17.1 Tenders must be received by the Purchaser through KPP portal according to the time and date specified in the Invitation for Tenders (Section I). In the event of the specified date for the submission of tenders being declared a holiday for the Purchaser, the tenders will be received upto the appointed time on the next working day.

17.2 The Purchaser may at its discretion extend this deadline for submission of tenders by amending the tender documents in accordance with ITB Clause-3 in which case all rights and obligations of the Purchaser and Tenderers previously subject to the deadline will thereafter be subject to the deadline as extended.

18. Late Tenders

18.1 Any tender received by the Purchaser after the deadline for submission of tenders prescribed by the Purchaser, pursuant to ITT Clause 17, will be rejected and/or returned unopened to the Tenderer.

19. Modification and Withdrawal of Tenders

19.1 The Tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification or withdrawal is received by the Purchaser prior to the deadline prescribed for submission of tenders.

19.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of ITT Clause 16. A withdrawal notice may also be sent by telex or cable or fax but followed by a signed confirmation copy, post marked not later than the deadline for submission of tenders.

19.3 No tender may be modified subsequent to the deadline for submission of tenders.

19.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the Tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its earnest money deposit, pursuant to ITT Clause 13.7.

E. Tender Opening and Evaluation of Tenders

20. Opening of Tenders by the Purchaser

20.1 The Employer will open all the tenders received through KPP Portal in the presence of the Tenderers or their representatives who choose to attend at Date and time specified in Clause 12. In the event of the specified date of tender opening being declared a holiday for the employer, the tenders will be opened at the appointed time and location on the next working day.

20.2 DELETED

20.3DELETED

20.4The Employer shall prepare minutes of the Tender opening, including the information disclosed to those present in accordance with Sub-Clause 15.3.

21. Clarification of Tenders

21.1 During evaluation of tenders, the Purchaser may, at its discretion, ask the Tenderer for a clarification of its tender. The request for clarification and the response shall be in writing and no change in prices or substance of the tender shall be sought, offered or permitted.

22. Preliminary Examination

22.1 The Purchaser will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order. Tenders from Agents, without proper authorization from the manufacturer as per Section XIII (in case of authorized dealers of Foreign Manufacturers) shall be treated as non-responsive.

22.1.1 DELETED

22.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the lowest of the two will prevail. If the supplier does not accept the correction of errors, its tender will be rejected and its tender security may be forfeited.

22.3 The Purchaser may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Tenderer.

22.4 Prior to the detailed evaluation, pursuant to ITB Clause 23, the Purchaser will determine the substantial responsiveness of each tender to the tender

documents. For purposes of these Clauses, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 6). Warranty (GCC Clause 14), Force Majeure (GCC Clause 24), Limitation of liability (GCC Clause 28), Applicable law (GCC Clause 30), and Taxes & Duties (GCC Clause 32) will be deemed to be a material deviation. The Purchaser's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

22.5 If a tender is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Tenderer by correction of the non-conformity.

23. Evaluation and Comparison of Tenders

23.1 The Purchaser will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to ITT Clause 7 for each schedule separately. No tender will be considered if the complete requirements covered in the schedule is not included in the tender. However, as stated in ITT Clause 7, Tenderers are allowed the option to tender for any one or more schedules and to offer discounts for combined schedules. These discounts will be taken into account in the evaluation of the tenders so as to determine the tender or combination of tenders offering the lowest evaluated cost for the Purchaser in deciding award(s) for each schedule.

23.2 The Purchaser's evaluation of a tender will exclude and not take into account:

(a) any allowance for price adjustment during the period of execution of the Contract, if provided in the tender.

23.3 The Purchaser's evaluation of a tender will take into account, in addition to the tender price (Ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within India, such price to include all costs as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods, and Excise duty on the finished goods, if payable)and price of incidental services, the following factors, in the manner and to the extent indicated in ITT Clause 20.4 and in the Technical Specifications:

(a) cost of inland transportation, insurance and other costs within India incidental to the delivery of the goods to their final destination;

(b) delivery schedule offered in the tender;

23.4 Pursuant to ITT Clause 20.3, one or more of the following evaluation methods will be applied:

(a) Inland Transportation, Insurance and Incidentals:
(i) Inland transportation, insurance and other incidentals for delivery of goods to the final destination as stated in ITT Clause 9.2 (iii). The above costs will be added to the tender price.

(b) Delivery Schedule:
(i) DELETED

(c) Deviation in Payment Schedule: Deleted

(d) Deleted

(e) Deleted

24. Contacting the Purchaser

24.1 Subject to ITT Clause 21, no Tenderer shall contact the Purchaser on any matter relating to its tender, from the time of the tender opening to the time the Contract is awarded. If the tenderer wishes to bring additional information to the notice of the purchaser, it should do so in writing.

24.2 Any effort by a Tenderer to influence the Purchaser in its decisions on tender evaluation, tender comparison or contract award may result in rejection of the Tenderer's tender.

F. Award of Contract

25. Post qualification

25.1 In the absence of prequalification, the Purchaser will determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated responsive tender meets the criteria specified in ITT Clause 11.32 (b) and is qualified to perform the contract satisfactorily.

25.2 The determination will take into account the Tenderer's financial, technical and production capabilities. It will be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT Clause 11, as well as such other information as the Purchaser deems necessary and appropriate.

25.3 An affirmative determination will be a prerequisite for award of the Contract to the Tenderer. A negative determination will result in rejection of the

Tenderer's tender, in which event the Purchaser will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform the contract satisfactorily.

.

26. Award Criteria

26.1 Subject to ITT Clause 28, the Purchaser will award the Contract to the successful Tenderer whose tender has been determined to be substantially responsive and has been determined as the lowest evaluated tender, provided further that the Tenderer is determined to be qualified to perform the Contract satisfactorily.

27. Purchaser's right to vary Quantities at Time of Award

27.1 The Purchaser reserves the right at the time of Contract award to increase or decrease by up to 25 percent of the quantity of goods and services originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions.

28. Purchaser's Right to Accept Any Tender and to Reject Any or All Tenders

28.1 The Purchaser reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected Tenderer or Tenderers.

29. Notification of Award

29.1 Prior to the expiration of the period of tender validity, the Purchaser will notify the successful tenderer in writing by registered letter or by cable/telex or fax, to be confirmed in writing by registered letter, that its tender has been accepted.

29.2 The notification of award will constitute the formation of the Contract.

29.3 Upon the successful Tenderer's furnishing of performance security pursuant to ITT Clause 31, the Purchaser will promptly notify the name of the winning Tenderer to each unsuccessful Tenderer and will discharge its earnest money deposit, pursuant to ITT Clause 13.

29.4 If, after notification of award, a Tenderer wishes to ascertain the grounds on which its tender was not selected, it should address its request to the Purchaser. The Purchaser will promptly respond in writing to the unsuccessful Tenderer.

30. Signing of Contract

30.1 At the same time as the Purchaser notifies the successful tenderer that its tender has been accepted, the Purchaser will send the Tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.

30.2 Within 21 days of receipt of the Contract Form, the successful Tenderer shall sign and date the Contract and return it to the Purchaser.

31. Performance Security

31.1 Within 21 days of the receipt of notification of award from the Purchaser, the successful Tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents or in another form acceptable to the Purchaser.

31.2 Failure of the successful Tenderer to comply with the requirement of ITT Clause 30.2 or ITT Clause 31.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the earnest money deposit, in which event the Purchaser may make the award to the next lowest evaluated Tenderer or call for new tenders.

32 Corrupt or Fraudulent Practices

32.1 The Government requires that Tenderers/ Suppliers/ Contractors observe the highest standard of ethics during the procurement and execution of Government financed contracts. In pursuance of this policy, the Government:

(a) defines, for the purposes of this provision, the terms set forth as follows:

(i) “corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and

(ii) “fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Government, and includes collusive practice among Tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the Government of the benefits of free and open competition;

(b) will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

(c) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a government financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a government financed contract.

32.2 Furthermore, Tenderers shall be aware of the provision stated in sub-clause 4.4 and sub-clause 23.1 of the General Conditions of Contract.

33. Any Bidder from a country which shares a land with India will be eligible to bid in this tender only if the Bidder is registered with the Competent Authority.

SECTION III: GENERAL CONDITIONS OF CONTRACT
TABLE OF CLAUSES

Clause No Topic

1. Definitions
2. Application
3. Standards
4. Use of Contract Documents and Information; Inspection and Audit by Government
5. Patent Rights
6. Performance Security
7. Inspection and Tests
8. Packing
9. Delivery and Documents
10. Insurance
11. Transportation
12. Incidental Services
13. Spare Parts
14. Warranty
15. Payment
16. Prices
17. Change orders
18. Contract Amendments
19. Assignments
20. Subcontractors
21. Delays in supplier’s Performance
22. Liquidated Damages
23. Termination for Default
24. Force Majeure
25. Termination for Insolvency
26. Termination for Convenience
27. Settlement of Disputes
28. Limitation of Liability
29. Governing Language
30. Applicable Law
31. Notices

32. Taxes and Duties

SECTION III – GENERAL CONDITIONS OF CONTRACT

General Conditions of Contract

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

(a) "The Contract" means the agreement entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;

(b) "The Contract Price" means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;

(c) "The Goods" means all the equipment, machinery, and/or other materials which the Supplier is required to supply to the Purchaser under the Contract;

(d) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other obligations of the Supplier covered under the Contract;

(e) “GCC” means the General Conditions of Contract contained in this section.

(f) “SCC” means the Special Conditions of Contract.

(g) “The Purchaser” means the organization purchasing the Goods, as named in SCC.

(h) “The Purchaser’s country” is the country named in SCC.

(i) “The Supplier” means the individual or firm supplying the Goods and Services under this Contract.

(j) “The Government” means the Government of Karnataka State.

(k) “The Project Site”, where applicable, means the place or places named in SCC.

(l) “Day” means calendar day.

2. Application

2.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. Standards

3.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the Goods' country of origin and such standards shall be the latest issued by the concerned institution.

4. Use of Contract Documents and Information; Inspection and Audit by the Government

4.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

4.2 The Supplier shall not, without the Purchaser's prior written consent, make use of any document or information enumerated in GCC Clause 4.1 except for purposes of performing the Contract.

4.3 Any document, other than the Contract itself, enumerated in GCC Clause 4.1 shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the Supplier's performance under the Contract if so, required by the Purchaser.

4.4 The supplier shall permit the Government to inspect the Supplier’s accounts and records relating to the performance of the Supplier and to have them audited by auditors appointed by the Government, if so, required by the Government.

5. Patent Rights

5.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.

6. Performance Security

6.1 Within 21 days of receipt of the notification of contract award, the Supplier shall furnish Performance
Security to the Purchaser for an amount of 5% of the Contract Value, and an additional BG for the unbalanced amount if the bid is unbalanced due performance of the Contract, in the form prescribed by the Purchaser valid up to 60 days after the date of completion of performance obligations including Warranty obligations. In the event of any correction of defects or replacement of defective material during the Warranty period, the Warranty for the corrected/replaced material shall be extended to a further period of 12 months and the Performance Bank Guarantee for proportionate value shall be extended 60 days over and above the initial Warranty period.

6.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

6.3 The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms:

(a) A Bank guarantee or irrevocable Letter of Credit, issued by a Nationalized bank in the form provided in the tender documents or another form acceptable to the Purchaser; or crossed demand draft in favor of the purchaser.

(b) DELETED

(c) DELETED

6.4 The Performance Security will be discharged by the Purchaser and returned to the Supplier not later than 60 days following the date of completion of the Supplier's performance obligations, including any Warranty obligations, under the Contract.

6.5 In the event of any contract amendment, the Supplier shall, within 20 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract as amended for 60 days after the completion of performance obligations including Warranty obligations.

6.6 Failure to submit the bank guarantee for annual maintenance service in the period specified above will constitute sufficient ground for forfeiture of the performance guarantee.

7. Inspections and Tests

7.1 The Purchaser or its representative shall have the right to inspect and/or to test the Goods to confirm their conformity to the Contract specifications at no extra cost to the Purchaser. SCC and the Technical Specifications shall specify what inspections and tests the Purchaser requires and where they are to be conducted. The Purchaser shall notify the Supplier in writing in a timely manner of the identity of any representatives retained for these purposes.

7.2 The inspections and tests may be conducted on the premises of the Supplier or its subcontractor(s), at point of delivery and/or at the Goods final destination. If conducted on the premises of the Supplier or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data – shall be furnished to the inspectors at no charge to the Purchaser.

7.3 Should any inspected or tested Goods fail to conform to the specifications, the Purchaser may reject the goods and the Supplier shall either replace the rejected Goods or make alterations necessary to meet specification requirements free of cost to the Purchaser.

7.4 The Purchaser's right to inspect, test and, where necessary, reject the Goods after the Goods' arrival at Project Site shall in no way be limited or waived by reason of the Goods having previously been inspected, tested and passed by the Purchaser or its representative prior to the Goods shipment.

7.5 Nothing in GCC Clause 7 shall in any way release the Supplier from any warranty or other obligations under this Contract.

7.6 Manuals and Drawings shall be submitted along with the tender.

7.6.1 Before the goods and Computer and other items are taken over by the Purchaser, the Supplier shall supply operation and maintenance manuals together with drawings of the computer and other items. These shall be in such detail as will enable the Purchaser to operate, maintain, adjust and repair all parts of the computer as stated in the specifications.

7.6.2 The manuals and drawings shall be in the ruling language (English) and in such form and numbers as stated in the contract.

7.6.3 Unless and otherwise agreed, the computer shall not be considered to be completed for the purpose of taking over until such manuals and drawings have been supplied to the Purchaser

7.7 For the System & Other Software the following will apply:
The Supplier shall provide complete and legal documentation of hardware, all sub-systems, operating systems, compiler, system software and the other software. The Supplier shall also provide licensed software for all software products, whether developed by it or acquired from others. The supplier shall also indemnify the purchaser against any levies/penalties on account of any default in this regard.

7.8. Acceptance Certificates:
On successful completion of acceptability test, receipt of deliverables etc., and after the purchaser is satisfied with the working of the system, the acceptance certificate signed by the supplier and the representative of the purchaser will be issued. The date on which such certificate is signed shall be deemed to be the date of successful commissioning of the systems.

8. Packing

8.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.

8.2 The packing, marking and documentation within and outside the packages shall Contract including additional requirements, if any, specified in SCC and in any subsequent instructions ordered by the Purchaser.

8.3 Packing Instructions: The Supplier will be required to make separate packages for each Consignee. Each Package will be marked on three sides with proper paint/indelible ink the following:
i) Project, ii) Contract No., iii) Suppliers Name, and iv) Packing List Reference number.

9. Delivery and Documents

9.1 Delivery of the Goods shall be made by the Supplier in accordance with the terms specified by the Purchaser in the Notification of Award. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10. Insurance

10.1 The Goods supplied under the Contract shall be fully insured in Indian Rupees against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery. For delivery of goods at site, the insurance shall be obtained by the Supplier in an amount equal to 110% of the value of the goods from “warehouse to warehouse” (final destinations) on “All Risks” basis including War risks and Strikes.

11. Transportation

11.1 Where the Supplier is required under the Contract to transport the Goods to a specified place of destination within Bengaluru defined as Project site, transport to such place of destination in Bengaluru including insurance, as shall be specified in the Contract, shall be arranged by the Supplier, and the related cost shall be included in the Contract Price

12. Incidental Services

12.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of the on-site assembly and/or start-up of the supplied Goods;
(b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
(c) furnishing of detailed operations and maintenance manual for each appropriate unit of supplied Goods;
(d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
(e) Deleted.

12.2 . Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, incidental charges shall be borne by the Supplier.

13. Spare Parts

13.1DELETED

13.2 DELETED

14. Warranty

14.1 The Supplier warrants that the Goods supplied under this Contract are new, unused, of the most recent or current models and that they incorporate all recent improvements in design and materials unless provided otherwise in the Contract. The Supplier further warrants that all Goods supplied under this Contract shall have no defect arising from design, materials or workmanship (except when the design and/or material is required by the Purchaser's Specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the country of final destination.

14.2 This warranty shall remain valid for 36 months from after the Goods or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the Contract, The Supplier shall, in addition, comply with the performance and/or consumption guarantees specified under the Contract. If for reasons attributable to the Supplier, these guarantees are not attained in whole or in part, the Supplier shall at its discretion either:

(a) make such changes, modifications, and/or additions to the Goods or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract at its own cost and expense and to carry out further performance tests in accordance with SCC Clause 2; OR

(b) pay liquidated damages to the Purchaser with respect to the failure to meet the contractual guarantees. The rate of these liquidated damages shall be as specified in the Technical Specifications.

14.3 The Purchaser shall promptly notify the Supplier in writing of any claims arising under this warranty.

14.4 Upon receipt of such notice, the Supplier shall, within the period of 7 days and with all reasonable speed, repair or replace the defective Goods or parts thereof, free of cost at the ultimate destination. The Supplier shall take over the replaced parts/goods at the time of their replacement. No claim whatsoever, shall lie on the Purchaser for the replaced parts/goods thereafter. In the event of any correction of defects or replacement of defective material during the Warranty period, the replaced parts should be genuine and should be of OEM make, Warranty for such replaced item should extended up to the defect liability period.

14.5 If the Supplier, having been notified, fails to remedy the defect(s) within 7 days, the Purchaser may proceed to take such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any

other rights which the Purchaser may have against the Supplier under the Contract.

14.6 If any Computer and other items give continuous trouble, say 6 months during the warranty period, the supplier shall replace with new Computer without any additional cost of the purchaser.

14.6.1 Maintenance and service

i) Free service shall be provided by the supplier during the period of warranty.
ii) During the warranty period the maximum time for maintenance complaint from any of the destinations the schedule Service level Agreement will be applicable as specified below.

Sl. No.	**Services**	**Time limit and penalties**
1	Service support should be available on all the working days of the Government	Sundays and General Holiday exempted
2	Time limit for servicing the computer and other items	Within 2 working days
3	The time taken for servicing will be calculated from the time the computer and other items is brought to the service station after logging the call, to the time the issue is resolved. Government holidays will be excluded.	
4	Penalty clause for of delay in Service	a. Up to seven days from 3rd day - Rs. 300/- day b. Next seven days (i.e. 8th day-14th day)- Rs. 500/day c. Next seven days (i.e. 15th day to 21st day)- Rs. 800/day d. After 21 days -10% of unit price amount will be recovered. All penalty amount will be recovered from BG during warranty period.

The vendor needs to provide the following services:

a) The vendor is also required to provide a toll-free number with adequate lines for reporting complaints about non-functioning of Computer and other items.
b) The vendor shall have service centers in Bangalore and each of these service centers must be staffed sufficient number of staff. The supplier shall provide the contact numbers of the Service Stations to the beneficiaries.
c) It is expected that the average downtime of the system will be less than half the maximum downtime (i.e. defined as number of days for which an item of the computer and other items is not usable because of inability of

the supplier to repair it) as mentioned in the form of technical details. In case an item is not usable beyond the stipulated maximum downtime, the supplier will be required to arrange for an immediate replacement of the same till it is repaired. Failure to arrange for the immediate repair/replacement will be liable for a penalty of Rs 100/- per day per item. The amount of penalty will be recovered from the performance security guarantee during warranty period.

14.7 DELETED.

14.8 DELETED:

15. Payment

15.1 The method and conditions of payment to be made to the Supplier under this Contract shall be specified in the SCC.

15.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and the Services performed, and by documents, submitted pursuant to GCC Clause 9, and upon fulfillment of other obligations stipulated in the contract.

15.3 Payments shall be made promptly by the Purchaser but in no case later than sixty (90) days after submission of the invoice or claim by the Supplier.

Sl.No	Payment	Amount payable
1	After supply of 210 computers	70% Payment
2	After receiving successful installation certificate duly signed by Sub divisional /Divisional officers	30% Payment

Note: The purchaser reserves the right to make payment in part if the inspection report is not
fully received.

15.4 Payment shall be made in Indian Rupees.

16. Prices

Prices payable to the Supplier as stated in the contract shall be firm during the performance of the contract.

17. Change Orders

17.1 The Purchaser may at any time, by written order given to the Supplier pursuant to GCC Clause 31, make changes within the general scope of the Contract in any one or more of the following:

(a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;

(b) the method of shipping or packing;

(c) the place of delivery; and/or

(d) the Services to be provided by the Supplier.

17.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within thirty (30) days from the date of the Supplier's receipt of the Purchaser's change order.

18. Contract Amendments

18.1 Subject to GCC Clause 17, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

19. Assignment

19.1 The Supplier shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Purchaser's prior written consent.

20. Subcontracts

20.1 DELETED

20.2 DELETED

21. Delays in the Supplier's Performance

21.1 Delivery of the Goods and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by the Purchaser in the Schedule of Requirements.

21.2 If at any time during performance of the Contract, the Supplier or its sub-contractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier’s notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Supplier’s time for performance with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

21.3 Except as provided under GCC Clause 24, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of liquidated damages.

22. Liquidated Damages

22.1 Subject to GCC Clause 24, If the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under

the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5% of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of 10% of the Contract Price.. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause 23.

23. Termination for Default

23.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

(a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 21; or

(b) if the Supplier fails to perform any other obligation(s) under the Contract.

(c) If the Supplier, in the judgement of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

"Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

23.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 23.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.

24. Force Majeure

24.1 Notwithstanding the provisions of GCC Clauses 21, 22, 23, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

24.2 For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the

Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

24.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

25. Termination for Insolvency

25.1 The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

26. Termination for Convenience

26.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

26.2 The Goods that are complete and ready for shipment within 30 days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:

(a) To have any portion completed and delivered at the Contract terms and prices; and/or

(b) To cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and for materials and parts previously procured by the Supplier.

27. Settlement of Disputes

27.1 The Purchaser and the supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.

27.2.1 Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

27.2.2 Arbitration proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.3 Notwithstanding any reference to arbitration herein,

(a) The parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and

(b) The Purchaser shall pay the Supplier any monies due the Supplier.

28. Limitation of Liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 5,

(a) The Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and

(b) The aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing Language

29.1 The contract shall be written in English language. Subject to GCC Clause 30, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

30. Applicable Law

30.1 The Contract shall be interpreted in accordance with the laws of the Union of India.

31. Notices

31.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by cable, telex or facsimile and confirmed in writing to the other Party’s address specified in SCC.

31.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

32. Taxes and Duties

32.2 Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted Goods to the Purchaser.

SECTION IV: SPECIAL CONDITIONS OF CONTRACT

TABLE OF CLAUSES

Item No.	Topic
1.	Definitions (GCC Clause 1)
2.	Inspection and Tests (GCC Clause 7)
3.	Delivery and Documents (GCC Clause 9)
4.	Incidental Services (GCC Clause 12)
5.	Payment (GCC Clause 15)
6.	Settlement of Disputes (Clause 27)
7.	Notices (GCC Clause 31)
8.	Progress of Supply
9.	Right to use defective equipment
10.	Supplier Integrity
11.	Supplier’s Obligations
12.	Patent Rights
13.	Site Preparation and Installation
14.	Hardware Installation
15.	Hardware Maintenance
16.	Training
17.	Technical Documentation
18.	Liquidated Damages Clause

SECTION IV: SPECIAL CONDITIONS OF CONTRACT

Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the General Conditions is indicated in parentheses.

1. Definitions (GCC Clause 1)

(a) The Purchaser is Chief Engineer, (Design & Quality Assurance), BWSSB

(b) The Supplier is successful tenderer.

2. Inspection and Tests (GCC Clause 7)

1. Inspection and Tests (GCC Clause 7)

Inspection and tests prior to shipment of Goods and at final acceptance are as follows:

(i) The inspection of the Goods shall be carried out to check whether the Goods are in conformity with the technical specifications attached to the contract and shall be in line with the inspection/test procedures laid down in the Technical Specifications and the General Conditions of contract. Following broad test procedure will generally be followed for inspection and testing of machine. The supplier will dispatch the goods to the ultimate consignee after internal inspection testing along with the supplier's inspection report and manufacturer's warranty certificate. The purchaser will test the equipment after completion of the installation and commissioning at the site of the installation. For site preparation, as stated in Clause 21 of S.C.C. the supplier should furnish all details to the purchaser sufficiently in advance so as to get the works completed before receipt of the equipment. Complete hardware and software as specified in Section V should be supplied, installed and commissioned properly by the supplier prior to commencement of performance tests.

(ii) The acceptance test will be conducted by the purchaser/their consultant or any other person nominated by the purchaser, at its option. There shall not be any additional charges for carrying out acceptance tests. No malfunction, partial or complete failure of any part of Computer and other items. All the parts should be complete and no missing modules/sections will be allowed. The supplier shall maintain necessary log in respect of the results of the tests to establish to the entire satisfaction of the purchaser, the successful completion of the test specified. An average uptake efficiency of 90% for the duration of test period shall be considered as satisfactory.

(iii) In the event of the hardware and software failing to pass the acceptance test, a period not exceeding two weeks will be given to rectify the defects and clear the acceptance test, failing which the purchaser reserves the rights to get the equipment replaced by the supplier at no extra cost to the purchaser.

(iv) Pre delivery and post-delivery inspections

As and when the items are ready for shipment, the second party should notify the first party in writing, the location of the project where the items are ready for inspection. The First party shall get it tested from an agency/officer which it deems fit to get it done at the cost of first party. The first party may get the pre delivery inspection either at the place it is ready for dispatch, or at the place, which the first party may notify any place in Bangalore for pre delivery inspection. The second party agrees to make the items ready for delivery for such inspections as desired above.

(v) Third party inspection: Third party inspection will also be conducted as per KTPP act.

3. Delivery and Documents (GCC Clause 9)

Upon delivery of the Goods, the supplier shall notify the purchaser and the insurance company by cable/telex/fax the full details of the shipment including contract number, railway receipt number and date, description of goods, quantity, name of the consignee etc. The supplier shall mail the following documents to the purchaser with a copy to the insurance company:

(i) Four Copies of the Supplier invoice showing contract number, goods' description, quantity, unit price, total amount;

(ii) Railway receipt/acknowledgment of receipt of goods from the consignee(s);

(iii) Four Copies of packing list identifying the contents of each package;

(iv) Insurance Certificate;

(v) Manufacturer's/Supplier's warranty certificate;

(vi) Inspection Certificate issued by the nominated inspection agency, and the Supplier's factory inspection report; and

The above documents shall be received by the Purchaser before arrival of the Goods (except where the Goods have been delivered directly to the Consignee with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

4. Incidental Services (GCC Clause 12)

The following services shall be furnished and the cost shall be included in the contract price:

a. Performance of the on-site assembly, commissioning and start-up of the equipment
b. Furnishing the detailed operation and maintenance manuals for each item of supply at each location.
c. The supply and free service during the entire warranty period of 03 year will be comprehensive and it should cover the cost replacement/repair of the computer.

4. Payment (GCC Clause 15)

a. The Supplier's request(s) for payment shall be made to the Purchaser

in writing, accompanied by an invoice describing, as appropriate, the Goods supplied, and by documents, submitted pursuant to GCC Clause 6 & 7, and upon fulfillment of other obligations stipulated in the contract.
Payment shall be made in Indian Rupees.

Sl.No	Payment	Amount payable
1	After supply of 210 computers	70% Payment
2	After receiving successful installation certificate duly signed by Sub divisional /Divisional officers	30% Payment

Note: The purchaser reserves the right to make payment in part or full (due to exigency), if the inspection reports are not fully received.

(a) All payments will be made in Indian currency.
(b No alterations/modification in the mode of payment is acceptable.
(i) *Deleted*
(ii) *Deleted*

.

6. Settlement of Disputes (Clause 27)

The dispute settlement mechanism to be applied pursuant to GCC Clause 27.2.2 shall be as follows:

(a) In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996 by a Sole Arbitrator. The Sole Arbitrator should be appointed by agreement between the parties; failing such agreement, by the appointing authority namely the 9Indian Council of Arbitration/President of the Institution of Engineers (India)/The International Centre for Alternative Dispute Resolution (India). A certified copy of the appointment Order shall be supplied to each of the Parties.

(b) Arbitration proceedings shall be held at Bangalore, India, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.

(c) The decision of the Arbitrator shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitrator However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings shall be borne by each party itself.

(d) Conditional tenders are rejected outright.

(e) The Chief Engineer (D & QA) reserves the right to accept or reject any or all tenders without assigning any reason whatsoever.

(f) In the event of any dispute arising out of this contract, the decision of the Chief Engineer (D & QA) is final on both the parties.

(g) The Contract shall in all respects be construed and operative as per Indian Contract Act and in conformity with Indian Law and is subject to the jurisdiction of Bangalore City Civil Courts only.

(h) The enquiry along with the appended schedule shall form part and parcel of the agreement, which is executed after acceptance of the tender.

7. Notices (Clause 31)

For the purpose of all notices, the following shall be the address of the Purchaser and Supplier.

Purchaser: The Chief Engineer (Design and Quality Assurance), 9th floor, Cauvery Bhavana, K G road Bangalore

Supplier: (To be filled in at the time of Contract signature)

.....
.....
.....
.....

8. Progress of Supply:

Supplier shall regularly intimate progress of supply, in writing, to the Purchaser as under:

- Quantity offered for inspection and date;

- Quantity accepted/rejected by inspecting agency and date;

- Quantity dispatched/delivered to consignees and date;

- Quantity where incidental services have been satisfactorily completed with date;

- Quantity where rectification/repair/replacement effected/completed on receipt of any communication from consignee/Purchaser with date;

- Date of completion of entire Contract including incidental services, if any; and

- Date of receipt of entire payments under the Contract (in case of stage-wise inspection, details required may also be specified).

9. Right to use defective equipment:

If after delivery within the guarantee and warranty period, the operation or use of the computer and other items proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such Computer and other items until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser’s operation.

10. Supplier Integrity:

The supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.

11. Supplier's Obligations:

The Supplier is obliged to work closely with the Purchaser's staff, act within its own authority and abide by directives issued by the Purchaser and implementation activities.
The Supplier will abide by the job safety measures prevalent in India and will free the Purchaser from all demands or responsibilities arising from accidents or loss of life the cause of which is the Supplier's negligence. The Supplier will pay all indemnities arising from such incidents and will not hold the Purchaser responsible or obligated.
The Supplier is responsible for managing the activities of its personnel or sub-contracted personnel and will hold itself responsible for any misdemeanors.
The Supplier will treat as confidential all data and information about the Purchaser, obtained in the execution of his responsibilities, in strict confidence and will not reveal such information to any other party without the prior written approval of the Purchaser.

12. Patent Rights:

DELETED

13.Site Preparation and Installation:

DELETED

14. Hardware Installation:

DELETED

15. Hardware Maintenance:

DELETED

16. Training:

DELETED

17. Technical Documentation:

DELETED

18. Liquidated Damages Clause:

Failure on the part of the supplier to make supply as per the Supply Schedule indicated will be construed as a breach of contract, and the

purchaser shall deduct from the contract price, as Liquidated Damages, a sum equivalent to **0.5%** of the delivered price of the delayed goods **for each week** or part thereof of delay until actual delivery, up to a maximum deduction of **10%** of contract price. Once the maximum is reached, the Purchaser may consider termination of the contract.

19. MS Office: Supply of Microsoft Office suite is mandatory. The package must include MS Excel, MS Word, MS PowerPoint, and MS Access at a minimum.

SECTION V: SCHEDULE OF REQUIREMENTS

Schedule No.	Item Description	Unit	Qty	Unit Price (In Rs) (inclusive of GST)	Total Amount (In Rs)
1	Operating-Licensed Windows 11 or higher 64 bit or Higher with OEM Media along with recovery Processor-Intel core i7 12th gen/above or AMD Ryzen 5 /above Form Factor-Micro Tower Memory-Min 16GB RAM DDR 4 expandable up to 32 GB HDD-1 TBNvme SSD Mother Board-OEM Network-LAN: Integrated 10/100/1000 GbE Wireless: Wi-Fi 802.11x, Bluetooth I/o Ports-Front: 2 USB 3.0 ports Rear: 4 USB 3.0 ports 1 RJ-45 1 Audio Line out 1 Audio Line in 1 Microphone/ Headphone 1 VGA 1 HDMI 1.4 Power Supply-300 Watt or above up to 85% efficient PSU. Keyboard-104 keys with USB interface by the same OEM Mouse-Optical with USB interface by the same OEM Monitor-22-inch-wide LED Back lit monitor min 1920X8 resolution by the same OEM. Warranty-3 Years Comprehensive Perpetual License-MS office Certificates-ROHS and Energy Star	No	210		

Note:

a) Rate quoted shall be exclusive of GST and inclusive of License fees, transit Insurance, Transportation, Unloading, Stacking at 7th floor RB-IT division, Cauvery Bhavan, K.G Road Bangalore-560009

b) Consignment shall be delivered during the day time only in good condition and the contractor is only responsible for the damages if any. BWSSB is not responsible for the financial losses if any. In case of profit, the same has to be passed on to BWSSB.

c) If any of the material cannot be supplied as per the make mentioned in the schedule of requirement, the supplier has to intimate the same to this office in prior.

d) During the contract period, the required material should be delivered within 30 days after receipt of requirement letter from this office.

e) During the warranty period in case of any issue arises the contractor shall mediate with the OEM for resolving the issue within the stipulated time

f) The contractor shall share the single point of contact during the warranty period

SECTION VI: TECHNICAL SPECIFICATION

1	**Operating**	Licensed Windows 11 or higher 64 bit or Higher with OEM Media along with recovery
2	**Processor**	Intel core i7 12th gen/above or AMD Ryzen 5 /above
3	**Form Factor**	Micro Tower
4	**Memory**	Min 16GB RAM DDR 4 expandable up to 32 GB
5	**HDD**	1 TBNvme SSD
6	**Mother Board**	OEM
7	**Network**	LAN: Integrated 10/100/1000 GbE Wireless: Wi-Fi 802.11x, Bluetooth
8	**I/o Ports**	Front: 2 USB 3.0 ports Rear: 4 USB 3.0 ports 1 RJ-45 1 Audio Line out 1 Audio Line in 1 Microphone/ Headphone 1 VGA 1 HDMI 1.4
9	**Power Supply**	300 Watt or above up to 85% efficient PSU
10	**Keyboard**	104 keys with USB interface by the same OEM
11	**Mouse**	Optical with USB interface by the same OEM
12	**Monitor**	22-inch-wide LED Back lit monitor min 1920X8 resolution by the same OEM.
13	**Warranty**	3 Years Comprehensive
14	**Perpetual License**	MS office
15	**Certificates**	ROHS and Energy Star

SECTION VII: QUALIFICATION CRITERIA

(Referred to in Clause 11.2(b) of ITT)

1) The Tenderer shall submit valid ISO 9001:2015 Certification.
2) The Tenderer should be a **Manufacturer** who must have manufactured, tested and supplied **168 No's of Desktops** to any Organization in any one of the last three financial years (2022-23 to 2024-25). The Computers offered for supply must be of the most recent series models incorporating the latest improvements in design. The models should have been released on or after 2025 and be satisfactory operation for 06 months as on date of tender opening.
3) The tenders of tenderers quoting as **authorized representative/agent** of a Manufacturer meeting with the above requirements in full will also be considered provided:
   i) The manufacturer furnishes authorization in the prescribed format assuring full guarantee and warranty obligations as per the conditions of contract.
   ii) The tenderer as authorized representative should have supplied satisfactorily at least **63 Nos of Desktops** to any Organization in any one of the last three financial years (2022-23 to 2024-25). The Computers offered for supply must be of the most recent series models incorporating the latest improvements in design. The models should have been released on or after 2025 and be satisfactory operation for 06 months as on date of tender opening.
4) If the Tenderer be a **MSME Enterprises** who must have manufactured, tested and supplied **84 Nos Desktops** to any Organization in any one of the last two financial years (2023-24 to 2024-25). (If the Tenderer be a Micro & Small Enterprises who should enclose relevant Certificate issued by Competent Authority, in the absence of which the tenderers will not be considered for further evaluation)
5) The Tenderer **(Manufacturer/Dealer)** should possess an average annual financial turnover of not less than **Rs.2,47,18,793/-** in at least

three financial years in the last five financial years (2022-23 to 2024-25).

6) The Tenderer for **Micro & Small Enterprises** should possess an average annual financial turnover should be **Rs.1,23,59,397/-** in at least 2 preceding financial years (2023-2024 and 2024-25).
7) The tenderer should demonstrate the availability of liquid assets and availability of credit facility of not less than **Rs.74,15,638/-** (Credit line/letter of credit/Certificates from Nationalizes/scheduled Bank).
8) The Tenderer shall possess an Assessed Available Tender Capacity (A x N - B) not less than **Rs.2,47,18,793/-** per annum where,

A - Maximum value of supplied goods in any one year during the last five years (updated to 2024-25 price level at 10% per year) taking into account the completed as well as works in progress.

N - Number of years prescribed for completion of supplies for which tenders are invited.

B - Number of existing commitments to be supplied during the next one year

9) Bidders should have been in business in India as evidenced by Certificate of Incorporation issued by the Registrar of Companies and have at least a branch office in Bangalore dedicated to related business as referred in scope of work and should have at least 2 service Centre in Bangalore.
10) The bidder should submit valid documentary proof of GST registration number and details income tax registration.

SECTION-VIII: Form of Tender (This form shall be duly filled in the letter head of the tenderer and submitted if not, the offer will be treated as non-responsive.)

IFT No.BWSSB/CE(D&QA)/ACE/TA/ /2025-26 Dtd:

To
The Chief Engineer
(Design &Quality Assurance)
9th Floor, Cauvery Bhavan,
K.G. Road, Bangalore 560009

Gentlemen and/or Ladies:

Having examined the Tender Documents including Addenda Nos..... [insert numbers], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to Supply and Installation of 210 computers to BWSSB with the warranty period of three years as per Schedule of requirement of tender in conformity with the said tender documents for the sum of---------- (*Total tender amount in words and figures*) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this tender.

We undertake, if our tender is accepted, to deliver the goods in accordance with the delivery schedule specified in the Schedule of Requirements.

If our tender is accepted, we will obtain the guarantee of a bank in a sum equivalent to 5% percent of the Contract Price and an additional BG for the unbalanced amount if the bid is unbalanced for due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this tender for the Tender validity period specified in Clause 14.1 of the ITT and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely “Prevention of Corruption Act 1988”.

We understand that you are not bound to accept the lowest or any tender you may receive.

We clarify/confirm that we comply with the eligibility requirements as per ITT Clause 1 of the tender documents.
Dated this ..... day of 2026

_____ _____

(signature) (in the capacity of)
Duly authorized to sign Tender for and on behalf of
_____

SECTION IX: EARNEST MONEY DEPOSIT

The Earnest Money Deposit shall be paid in accordance with Clause-11 of ITT

SECTION X: CONTRACT FORM

THIS AGREEMENT made the .....day of....., 2026. Between ..... (Name of purchaser) of ..... (Country of Purchaser) (hereinafter called "the Purchaser") of the one part and ..... (Name of Supplier) of ..... (City and Country of Supplier) (hereinafter called "the Supplier") of the other part:

WHEREAS the Purchaser is desirous that certain Goods and ancillary services viz., ... (Brief Description of Goods and Services) and has accepted a tender by the Supplier for the supply of those goods and services in the sum of ..... (Contract Price in Words and Figures) (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
   (a) the Tender Form and the Price Schedule submitted by the Tenderer;
   (b) the Schedule of Requirements;
   (c) the Technical Specifications;
   (d) the General Conditions of Contract;
   (e) the Special Conditions of Contract; and
   (f) the Purchaser's Notification of Award.

3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter
mentioned, the Supplier hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods and services and the remedying of defects therein; the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

5. Brief particulars of the goods and services which shall be supplied/provided by the Supplier are as under:

SL.NO	BRIEF DESCRIPTION OFGOODS &	QUANTITY TO BE SUPPLIED	UNIT PRICE	Total Price	DELIVERY TERMS

	SERVICES				

TOTAL VALUE:

DELIVERY SCHEDULE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said ..... (For the Purchaser)

in the presence of: .....

Signed, Sealed and Delivered by the
said ..... (For the Supplier)

in the presence of: .....

SECTION XI. PERFORMANCE SECURITY BANK GUARANTEE FORM

To: (Name of Purchaser)

WHEREAS ..... (Name of Supplier) hereinafter called "the Supplier" has undertaken, in pursuance of Contract No..... dated, ... 20... to supply..... .....(Description of Goods and Services) hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a Guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of .... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of ..... (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.
This guarantee is valid until the .....day of.....2026.

Signature and Seal of Guarantors
.....
.....
.....
Date.....2026.
Address: .....
.....
.....

SECTION XII

(Please see Clause 11.2 (b) of the Instructions to Tenders)

Proforma for Performance Statement for the last Three years

IFT No.BWSSB/CE(D&QA)/ACE/TA/ /2025-26 Dtd:
Date of Opening: Time Hours

Name of the Firm:
.....

Orders placed by (Full address of Purchaser)	Order No and Date	Description and Quantity of Goods ordered	Value of Order	Date of Completion of Delivery As per contract/Actual	Remarks indicating reasons for late delivery, if any	Has the goods/ equipment been satisfactorily functioning. (Attach a Certificate from the Purchaser)
1	2	3	4	5	6	7

Note: -
1. Specific year during which the stipulated supplies were made should only be indicated.

1. Respective supplies indicated in the above proforma should invariably be substantiated with relevant documents such as Supply Orders and respective Performance certificates issued by the End User.

2. Relevant documents detailing the complexity of Chemicals and Bacteriological test kits with other required lab materials supplied (detailed technical specifications)

SECTION XIII: - MANUFACTURERS' AUTHORIZATION FORM*

(Please see Clause 11.2(a) of Instructions to Tenderers)

No.---------- dated

To

Dear Sir:

IFT No.BWSSB/CE(D&QA)/ACE/TA/ /2025-26 Dtd:

We ---------who are established and reputable manufacturers of ----------(name and description of goods offered) having factories at (address of factory) do hereby authorize M/s ----------(Name and address of Agent) to submit a tender, and sign the contract with you for the goods manufactured by us against the above IFT.

No company or firm or individual other than M/s---------- are authorized to tender, and conclude the contract for the above goods manufactured by us, against this specific IFT.

We hereby extend our full guarantee and warranty as per Clause 14 of the General Conditions of Contract for the goods and services offered for supply by the above firm against this IFT.

Yours faithfully,

(Name)
(Name of manufacturers)

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to

legally bind the manufacturer. It should be included by the Tenderer in its tender.